

Getting Started With Dedicated & Virtual Dedicated Servers

With a dedicated server, you have a dedicated IP address and administrative access to your Web server. You can install and run virtually anything. You have exclusive rights to the bandwidth, memory, and storage space on your server.

Even though you share the space with other customers, virtual dedicated servers have many of the capabilities and features of dedicated servers, such as a dedicated IP address and administrative access. Each virtual dedicated server is effectively isolated from other accounts on the server. You retain full control over the server space.

This is a Getting Started guide for dedicated and virtual dedicated servers. This guide will help you set up and manage your server. It includes these sections:

- ▶ [Setting up Your Server Account](#)
- ▶ [Managing Your Server Account](#)
- ▶ [Accessing Your Control Panel](#)
- ▶ [Finding Additional Help](#)

Setting up Your Server Account

Once you have built your own server, you can finish setting it up in the Dedicated/Virtual Dedicated Hosting Manager.

To Finish Setting up Your Server

1. In your Account Manager, select Dedicated/Virtual Dedicated Servers from the Hosting and Email drop-down list.
2. Click Set Up Account next to your new server account. The Dedicated/Virtual Dedicated Hosting Manager opens in a new window.
3. On the Account Setup page, enter a name for your server account. You may enter any name to identify this account.
4. If you are setting up a Dedicated Server, enter a user ID.
5. Enter a password for your server account.
6. Click Continue.
7. Confirm your settings and click Submit.

Managing Your Server Account

The Dedicated/Virtual Dedicated Hosting Manager allows you to request a server reboot, submit trouble tickets, and review your bandwidth usage.

To access your Dedicated/Virtual Dedicated Hosting Manager, click Launch Manager next to the server account that you would like to manage. The Hosting Manager opens in a new window.

Submitting a Reboot Request

Using the Dedicated/Virtual Dedicated Hosting Manager, you can request a server reboot.

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| Note | This is a request for a <i>hard</i> reboot. Your server will be turned off and then turned back on. |
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To Submit a Reboot Request

1. In your Dedicated/Virtual Dedicated Hosting Manager, under Support, click Reboot Request.
2. Select the date and time you would like your server to be rebooted. Or, if you are rebooting a Virtual Dedicated Server, you can select Reboot Now.
3. Click Continue.
4. Review and confirm your request, then click Request Reboot.

Opening a Trouble Ticket

If you encounter problems with your dedicated or virtual dedicated server, use the Dedicated/Virtual Dedicated Hosting Manager to create a trouble ticket.

To Open a Trouble Ticket

1. In your Hosting Manager, under Support, click Trouble Ticket.
2. Under Trouble Ticket Contact Information, enter your contact information, including an email address and phone number. Indicate whether you prefer to be contacted by email or phone.
3. Under Trouble Ticket Description, enter a summary and a detailed description of your issue.
4. Click Continue.
5. Review your trouble ticket information and click Submit.

Reviewing Bandwidth

Using the Dedicated/Virtual Dedicated Hosting Manager, you can review your bandwidth statistics and get a clear picture of how much bandwidth your server is using.

To Review Your Bandwidth Usage

1. In the Dedicated/Virtual Dedicated Hosting Manager, under Statistics, click Bandwidth Usage.
2. The Bandwidth Usage Statistics page opens.

This graph displays your bandwidth consumption during the last 30 days. The Hosting Manager displays bandwidth usage for each individual day throughout the 30-day period. Bandwidth amount is listed in megabytes (MB).

3. Click Exit to close the Bandwidth Usage Statistics page.

Accessing Your Control Panel

Plesk is a control panel management tool for Web servers. You can use Plesk to further manage your dedicated/virtual dedicated server.

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| Note | You can also manage your server using other remote administration tools, like SSH. Because you have administrative (root) access to your server, you can install any software you want (as long as it doesn't violate the limitations stated in the license agreement), including alternative control panels. |
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The Plesk control panel user manuals feature comprehensive documentation that covers all aspects of workflow, features, and interface. To download the Plesk control panel user manuals, visit:

<http://www.sw-soft.com/en/products/plesk7reloaded/docs/>

To Access Your Plesk Control Panel

1. In your browser, open `https://[[ipaddress]]:8443/`

You can find your IP address in your Dedicated/Virtual Dedicated Hosting Manager.
2. For your user name enter “admin”
3. For your password enter the password you set up for your hosting account.
4. The post-installation configuration page displays.
5. Select your IP addresses, specify your full host name, and change the default password for administrator.

Finding Additional Help

You may find additional information regarding your dedicated server using these resources.

General Links

- ▶ [Plesk](#)

<http://www.sw-soft.com/en/products/plesk7reloaded/docs/>

- ▶ [OpenSSH](#)

<http://www.openssh.com/>

- ▶ [SSH \(Putty SSH\)](#)

<http://www.chiark.greenend.org.uk/~sgtatham/putty/>

Linux Specific Links

- ▶ [Fedora Core Documentation](#)

<http://fedora.redhat.com/docs/>

- ▶ [Red Hat Documentation](#)

<http://www.redhat.com/docs/>

- ▶ [Apache Documentation](#)

<http://httpd.apache.org/docs-2.0/>

Windows Specific Links

- ▶ [Microsoft Windows 2003 Standard Edition](#)

<http://www.microsoft.com/windowsserver2003/evaluation/overview/standard.msp>

▶ [Microsoft Windows 2003 Web Edition](#)

<http://www.microsoft.com/windowsserver2003/evaluation/overview/web.aspx>

▶ [Remote Desktop](#)

<http://www.microsoft.com/windowsxp/using/mobility/getstarted/remotedesktopintro.aspx>

▶ [Microsoft IIS 6](#)

<http://www.microsoft.com/WindowsServer2003/iis/default.aspx>